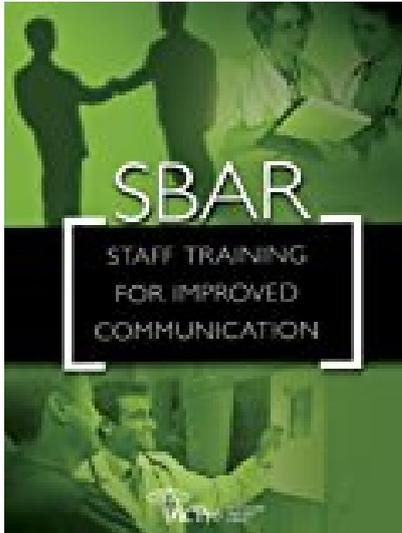


SBAR Staff Training for Improved Communication



BOOK DETAILS

- Author : HCPro Inc.
- Pages : Pages
- Publisher : HCPro Inc.
- Language : English
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BOOK SYNOPSIS

New techniques in patient safety like medication reconciliation, rapid response teams, and patient hand-offs require seamless communication to work. But in the hectic and time-sensitive environment of a hospital, communication breakdowns are all too common. That's why the SBAR (Situation-Background-Assessment-Recommendation) technique has quickly evolved to be the industry standard for improved communication. Hospitals all over the country are turning to SBAR to tackle some of the JCAHOs toughest new goals. A life-saving communication tool. It's no secret that successful communication is critical to quality patient care and reduced medical errors. Sold in packs of 25 for just \$99, "SBAR: Situation, Background, Assessment, Recommendation--" "A Communication Handbook for All Staff" provides the information and guidance you need to get "all" your staff up-to-speed on effective communication techniques. The resource you need for improved communication "SBAR: " "A Communication Handbook for All Staff" provides a comprehensive overview of the SBAR technique. With the information presented in these handbooks, your staff will learn how to organize important information and present it quickly and coherently. These easy-to-tote, 20 page handbooks are designed for staff to carry around with them to practice SBAR in their daily activities. You can turn to "SBAR: " "A Communication Handbook for All Staff" for hassle-free, consistent staff training, or as a handy reference guide! In each handbook you'll find: explanation of each element of the SBAR technique (situation, background, assessment, and recommendation) real-life examples for its use sample scripts for each step of the technique a sample SBAR card that summarizes pertinent information to help staff remember the SBAR steps common scenarios with critical thinking questions to help staff practice SBAR techniques a certificate of completion Staff training made simple Your staff's ability to communicate information effectively and efficiently has an incredible impact on patient safety. With "SBAR: Situation, Background, Assessment, Recommendation--" "A Communication Handbook for All Staff, "you can quickly and easily train your staff on the SBAR technique and immediately improve communication within your organization. Table of Contents Introduction Where communication fails SBAR communication: Who? What is SBAR? Situation SBAR script: Situation Background SBAR script: Background Assessment SBAR script: Assessment Recommendation SBAR script: Recommendation "Critical" words Sample SBAR card SBAR in action Using SBAR during patient hand-offs Using SBAR during RN to MD communication Tips for calling a physician Using SBAR with emergency response teams Using SBAR when resolving a complaint SBAR practice and discussion Certificate of completion Handbooks are sold in packs of 25.

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